

What is the Employer Pledge?

The Employer Pledge is a commitment by an employer to support individuals in the workplace who may have basic skills needs. This programme offers your business the chance to address skills in your workplace, such as literacy, language and numeracy.

What are basic skills?

By basic skills we don't necessarily mean that people can't read, write or do sums. It can mean that people have forgotten the skills and have gaps in their knowledge and simply need reminding how to do certain tasks. The advantages of the training are that delivery is in the workplace and relevant to your work. This means the individual can understand why they are doing the training and can see the direct impact on the business.

How do poor basic skills affect my business?

You may not be aware of any basic skills issues in your business. You may think that all of your staff have the relevant qualifications and training that they need and therefore this doesn't apply to you.

However, have you considered some of the following issues may be related to a lack of basic skills?

- Incorrect production and /or processing of orders
- Increased wastage rate
- Poor customer relations
- Administration errors
- Less than capacity productivity
- Problems with legal compliance

Benefits

There is no charge for the training and staff will receive a recognised qualification in Essential Skills for Wales in Communication, Application of Number and ESOL (English speakers of Other Languages) that will be directly related to your organisation. Your staff will grow in confidence and abilities as a direct consequence of taking part in the Employer Pledge.

Benefits to your business may include:

- Improved team working and customer service
- Better problem solving on the shop floor
- Improvements in quality control
- Better accuracy resulting in less waste
- Confidence in staff to take up the challenge of training with new technology
- Multi skilled staff resulting in greater flexibility to enhance the business
- Better completion rates for NVQ

Eligibility

As long as your business or organisation is based in Wales, whether you are in the private or public sector, the Employer Pledge is there for every business large or small.

Next Steps

Take this opportunity to improve your business and give your staff the confidence to achieve results. To find out more contact our team:

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Alternatively call: **02920 408408** or visit our website: www.acttraining.org.uk



Want staff to have confidence in what they do?

Improve basic skills by taking the Employer Pledge



To find out about other skills support from the Welsh Government call 08456 066160 or visit www.skillspeoplesuccess.com

